

Rhosllannerchrugog Community Council

BRYN MAELOR, PETER STREET, RHOS WREXHAM LL14 1RG

The Community Council, Councillors and staff aim to provide assistance and support to anyone who seeks to use its services. For the largest proportion of persons who contact the Community Council, the matter is dealt with in line within acceptable procedures.

However, there are occasions when it is necessary to protect Councillors and staff against unacceptable behaviour.

- Examples are -
- aggressive or abusive behaviour
 - unreasonable demands
 - unreasonable persistence

The procedures setting out how we deal with such responses are set out in our Policy on Unacceptable Actions by Individuals.

If you consider that you have not been treated as you should have been, please write to the Community Clerk.